## DEPARTMENT OF HEALTH AND HUI SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES.

454 12/10/10

PRINTED: 11/03/2010 FORM APPROVED OMB NO. 0938-0391

OLIVILIA I OK MEDICA	NE & WEDICAID SERVICES			
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRI		
	445405	B. WING	01-1417	

445105

AIN BUILDING 01

(X3) DATE SURVEY COMPLETED

11/02/2010

NAME OF PROVIDER OR SUPPLIER

## SHANNONDALE HEALTH CARE CENTER

STREET ADDRESS, CITY, STATE, ZIP CODE 7424 MIDDLEBROOK PIKE

SHANNONDALE HEALTH CARE CENTER			KNOXVILLE, TN 37909		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION	(X5) COMPLETION DATE	
K 018 SS=D	Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or hazardous areas are substantial doors, such as those constructed of 1¾ inch solid-bonded core wood, or capable of resisting fire for at least 20 minutes. Doors in sprinklered buildings are only required to resist the passage of smoke. There is no impediment to the closing of the doors. Doors are provided with a means suitable for keeping the door closed. Dutch doors meeting 19.3.6.3.6 are permitted. 19.3.6.3  Roller latches are prohibited by CMS regulations in all health care facilities.	К0	On 11-03-10 the problem with the door properly latching on Room 509 was fixed. By 11-15-10 a thorough inspection of all resident room doors will be conducted by the maintenance department to ensure all resident doors properly latch. On a monthly basis the maintenance director or assistant will make rounds to all of the resident rooms to ensure that they properly latch. While conducting these rounds if a door latch is in need of repair it will be corrected at that time. The Maintenance Director will be responsible for ensuring that this process is completed on an on-going basis.	11-15-10	
	This STANDARD is not met as evidenced by: Based on observation, the facility failed to assure corridor doors could close to a positive latch.				
K 062 SS=D	The findings include:  Observation on November 2, 2010 at 9:15 a.m. revealed the corridor door to patient room 509 failed to close to a positive latch.  NFPA 101 LIFE SAFETY CODE STANDARD  Required automatic sprinkler systems are continuously maintained in reliable operating condition and are inspected and tested periodically. 19.7.6, 4.6.12, NFPA 13, NFPA	K 0	The sprinkler head in question was changed on 11-12-10. By 11-15-10 the maintenance director or assistant will conduct a thorough inspection of all sprinkler heads to ensure that no other		
_ABORATOR	Y DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGN	IATURE	TITLE	(X6) DATE	

V. P. and Administrator

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Facility ID: TN4713

## DEPARTMENT OF HEALTH AND HU. I SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING 01 - MAIN BUILDING 01		(X3) DATE SURVEY COMPLETED	
		445105	B. WING		11/02/2010	0
	ROVIDER OR SUPPLIER  NDALE HEALTH CAF	RE CENTER	s	TREET ADDRESS, CITY, STATE, ZIP CODE 7424 MIDDLEBROOK PIKE KNOXVILLE, TN 37909		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		
K 062	Based on observati	s not met as evidenced by: on, the facility failed to assure	K 06	2		
K 147 SS=D	reliable operating of The findings include	э:				
	revealed one sprink across from the ele heavy build up of ru	vember 2, 2010 at 10:05 a.m. kler head on the second floor ctrical room (west) had a ist. FETY CODE STANDARD	K 14	7 K-147 On 11-12-10 the electrical boxes		
	with NFPA 70, Nat	d equipment is in accordance ional Electrical Code. 9.1.2		referenced will be covered with a appropriate cover. An inspection electrical boxes above the ceiling hallways will be conducted by 1 and appropriate repairs will be meaning the second covered by 1 and appropriate repairs.	of all g in the I-30-10 nade as	
	Based on observati electrical wiring is in NFPA 70.	s not met as evidenced by: on, the facility failed to assure nstalled in accordance with		required. The Maintenance Direct confirm with all outside contractor the electrical boxes will be close completion of any contract work performed. The Maintenance Direct work is a second to the maintenance of the maintenan	ors that d upon	
	The findings include	9:		will be responsible for ensuring compliance in this area.		
	revealed electrical j the ceiling at patien wiring and no prote	Yo 550 (0.00000000 17 to 00000		The electrical plate referenced was replaced on 11-03-10. By 11-30-Maintenance Director or assistant visible inspect all electrical plate in each resident room and imme	-10 the nt will covers	
	revealed electrical j	vember 2, 2010 at 8:45 a.m. unction box installed above it room 524 with exposed ctive cover.		make any necessary repairs. Th Maintenance Director or assista make monthly rounds in each re	nt will	

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: 135721

Facility ID: TN4713

If continuation sheet Page 2 of 3

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		445105	B. WING		11/02	2/2010
	ROVIDER OR SUPPLIER	RE CENTER	s	TREET ADDRESS, CITY, STATE, ZIP CODE 7424 MIDDLEBROOK PIKE KNOXVILLE, TN 37909		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOUT CROSS-REFERENCED TO THE APPROPRIEM (EACH CORRECT CORRECT)	OULD BE	(X5) COMPLETION DATE
K 147	revealed one (1) el with a broke cover.  Based on observat failed to assure electear space in front.  The findings includ. Observation on No revealed a cash rethe electrical panel area.  Based on observate electrical extension.  The findings includ. Observation on No.	vember 2, 2010 at 8:30 a.m. ectrical in patient room 506  ion and interview, the facility ctrical panels had the required tof them (NFPA 70,110-16 (d).  e:  vember 2, 2010 at 10:20 a.m. gister within three (3) feet of on the first floor staff cafeteria tion, the facility failed to assure in cords were not in use.  le:  evember 2, 2010 at 10:15 a.m. lectrical extension cord in use	K 14	room to ensure all plugs / covers repaired as needed. The Mainte Director will be responsible for ecompliance with this on-going monitoring.  On 11-03-10 the cash register was permanently removed from in from the electrical panel in question. 3-10 the Maintenance Director of assistant will conduct an inspect throughout the entire building to that no panels are currently block a monthly basis the Maintenance Director or assistant will visually in front of each electrical panel is ensure that nothing is blocking to panels. The Maintenance Director be responsible for ensuring the going compliance with this mon On 11-02-10 the extension corded cord that has the appropriate independent surge protection be the cord. By 11-30-10 the Maintenance Director or assistant will make a complete round in all resident roand will remove / replace any ecords with the cords that have the protection built into the cord. The Maintenance Director or assistant will make a complete round in all resident roand will remove / replace any ecords with the cords that have the protection built into the cord. The Maintenance Director or assistant will make a complete round in all resident roand will remove / replace any ecords with the cords that have the protection built into the cord. The Maintenance Director or assistant will be responsible for ensuring complimate responsible for ensuring complimation of the cord will be responsible for ensuring complimation of the cords. The Maintenance Director will be responsible for ensuring complimation of the cords with this on-going monitoring.	enance ensuring  vas ont of By 11- or tion ensure cked. On the tor will on- itoring. d in room I with a  uilt into tenance a ooms xtension the surge ne ant will esident priate ne	11-30-10